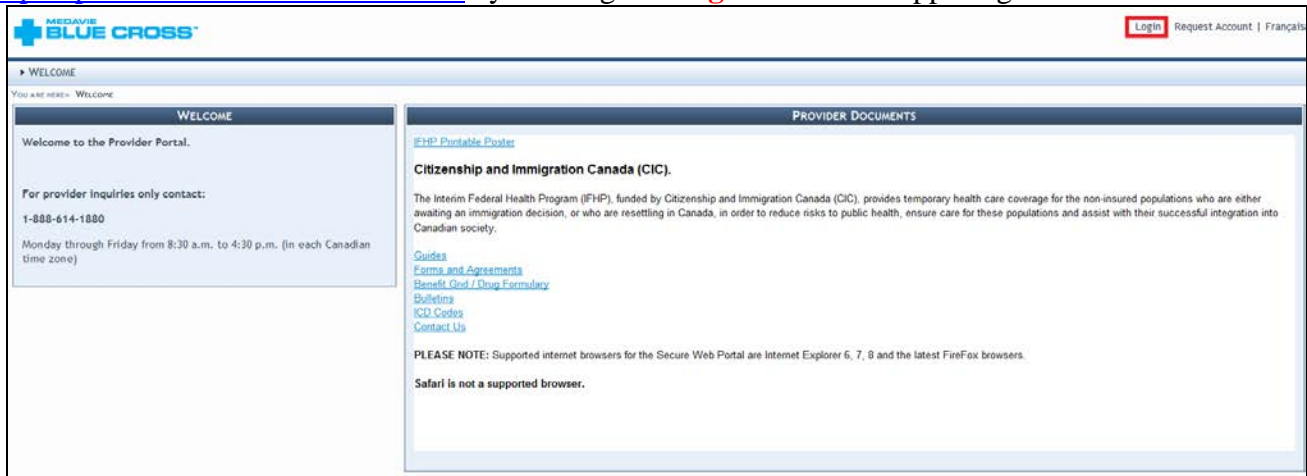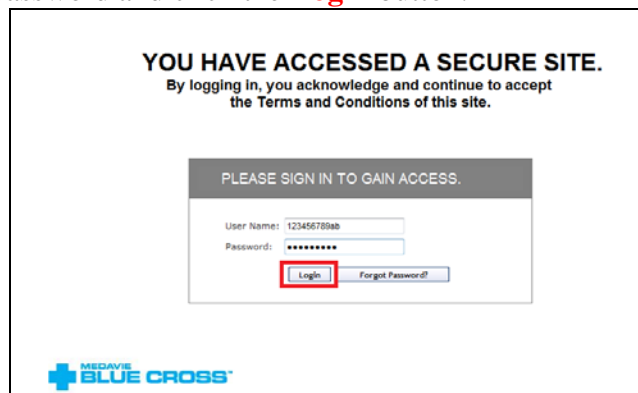# PROVIDER PORTAL - QUICK REFERENCE GUIDE

How to Verify Patient Coverage
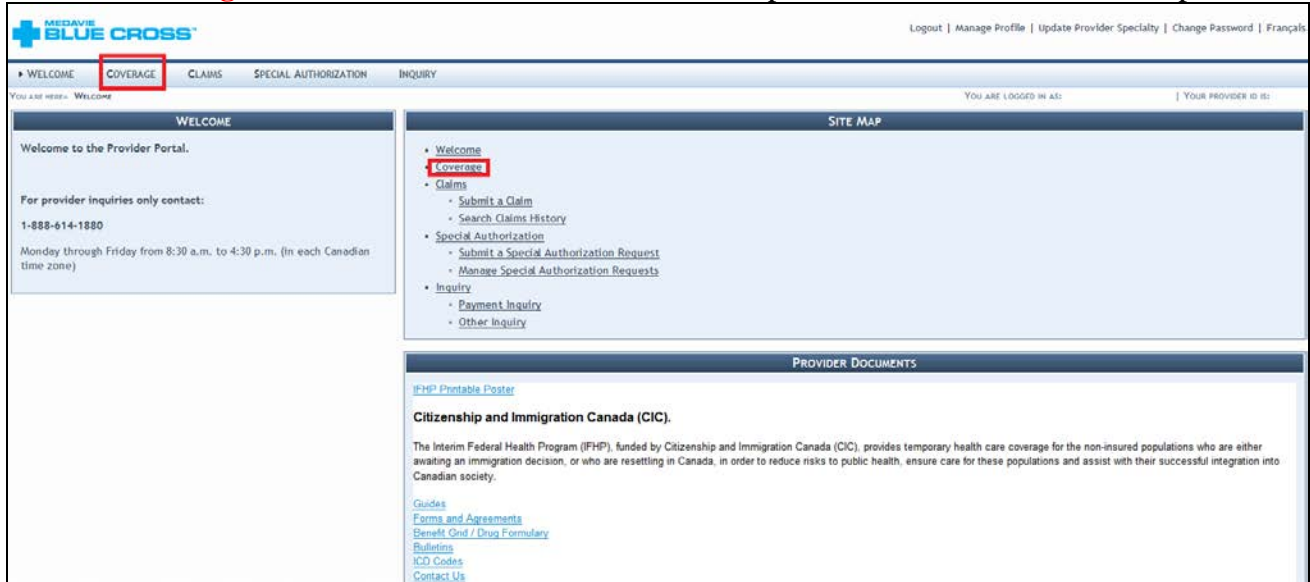
To verify a patient's coverage, **log into** the secure section of the provider web portal at https://provider.medavie.bluecross.ca by clicking the **Login** link in the upper right corner of the screen.
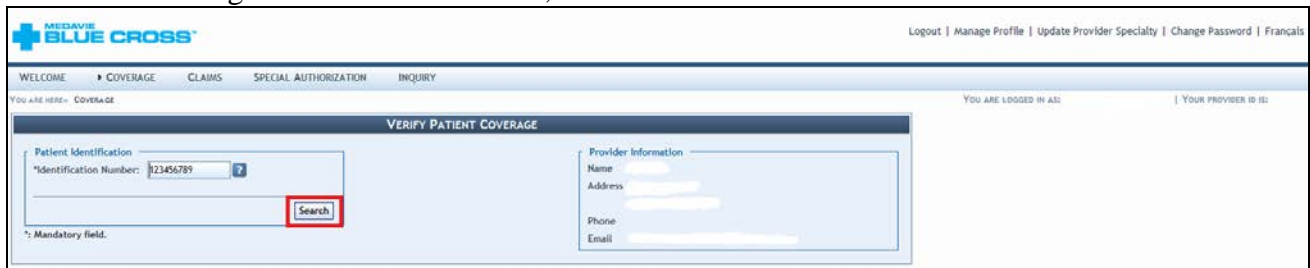

Enter your username and password and click the **Login** button.

Select the **Coverage** link either from the main menu at the top of the screen or in the Site Map section.

Once in the coverage section of the website, enter the **Patient ID Number** and click **Search**

The screen will display the patient's name, identification number, coverage type and the duration of the coverage. To print a copy for your files, click **Print**.
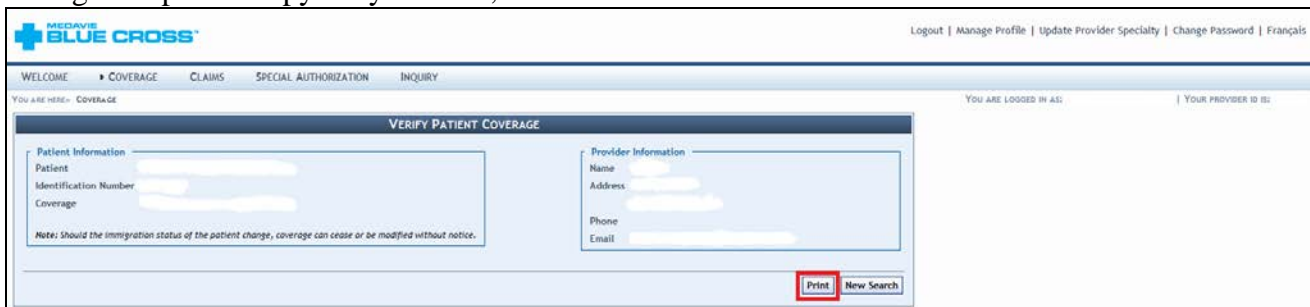
PLEASE NOTE: The information displayed shows the benefit grid applicable to each individual patient's coverage. The information shown is only valid the day it is viewed or printed. Please refer to the appropriate Benefit Grid to determine which benefits or services are included for each type of coverage.

If you have any questions, please call Medavie Blue Cross Customer Information Centre at 1-888-614-1880, Monday through Friday, 8:30 a.m. to 4:30 p.m. (in each Canadian time zone).