

IFHP dental coverage provides coverage for emergency care for dental conditions involving pain, infection or trauma. It is not intended to provide on-going regular or routine dental care.

Services, post emergency exams and radiographs, are limited to emergency relief of pain or infection only. Routine care is not eligible. If the treating dentist considers additional treatment necessary, such as restorations and complicated extractions, a prior approval request must be submitted to Medavie Blue Cross before treatment begins.

Please note that certain services such as root canals, prophylaxis, orthodontic treatment, etc., including any procedures that are the initial steps towards these services, are **not covered** under IFHP dental coverage.

The IFHP benefits are limited to the services indicated in the chart below:

Treatment	Pre-Authorization Required	Criteria or Limitations
Oral Exams	NO	 Emergency examinations are covered no more than once every six months per dental office.
X-rays	NO	 One panoramic radiograph limited to once per lifetime. Periapical and Bitewing radiographs to a maximum of 16 radiographs per lifetime (any combination).
		** X-rays must be clear, discernible and properly labeled. Digital X-rays are acceptable. Intraoral photographs in addition to X-rays are accepted but must be labeled with macros noted on teeth with decay. **
Caries, Trauma, Pain Control	NO	
Writing or Dispensing an Emergency Prescription	NO	
Amalgam/Composite Restorations	YES	 Covered for severely affected teeth. Incipient lesions or those not visible on an X-ray are not covered. Restorations will be paid on a continuous surface basis only. Molar teeth are limited to the cost of an equivalent bonded or non-bonded amalgam restoration.

Treatment	Pre-Authorization Required	Criteria or Limitations
Extractions (simple/uncomplicated)	NO	 Simple/uncomplicated extractions do not require pre-authorization. Limited to GP rate except for Oral Surgeons and Pedodontists.
Extractions (complicated)	YES	 All complicated extractions require X-rays for justification. Limited to GP rate except for Oral Surgeons and Pedodontists.
Denture Relines	NO	Limited to one upper and one lower per lifetime (LT).
Complete and Partial Dentures	YES	 Complete dentures are limited to one upper and one lower per lifetime (LT). Partial dentures are limited to one upper and one lower per lifetime (LT). Partial dentures to replace only posterior teeth are not covered. **All dentures, Complete and Partial, are limited to the cost of transitional denture(s).**
Denture Repairs	NO	 Limited to one upper and one lower per lifetime (LT).
General Anaesthesia	YES	 Limited to 4 units for children under age 13. Limited to 8 units for age 13 and over. Limited to GP rate except for Oral Surgeons and Pedodontists.

Dental care services not covered:

- Root canal treatments
- Orthodontics
- Intravenous sedation and nitrous oxide
- Prophylaxis and fluoride
- Facility fees
- Specialist fees (unless specially approved for Oral Surgeons and Pedodontists)
- Restoration of incipient lesions or those not visible on an X-ray are considered routine care and will not be covered
- Scaling and root planing

Documents required for submitting a prior approval for dental treatment:

- 1. A standard dental claim form with procedure codes and fees and treatment plan/notes, if applicable.
- 2. Radiographs that are clear, discernible and properly labeled.

IFHP Fees:

Payment for dental treatments for IFHP clients is made at 100% of the provincial/territorial (PT) Dental Fee Guides for General Practitioners.

Due to the difference in coding practices across the PTs, specific dental codes are not listed in the IFHP dental benefit grid. Providers can contact the Medavie Blue Cross IFHP Provider Inquiry at 1-888-614-1880 to enquire about the coverage status of specific codes.