



Notice to Physicians

NON-FACE-TO-FACE SERVICES DURING PANDEMIC

Physicians are advised that eligible dates of service for non-face-to-face services provided by telephone, via telehealth network or via PHIA compliant virtual care platforms as outlined in the March 27, 2020 bulletin have been extended to March 31, 2023. As a reminder, all services are only eligible to be claimed when rendered by a physician currently physically located in Nova Scotia. Effective March 4, 2022, physicians providing care in a walk-in setting will also be able to claim for virtual care.

The Policy on the Provision of Publicly Funded Virtual Health Services is being reviewed and updated. The updated policy will be shared in an upcoming bulletin.

Work is underway to make changes to the existing fee codes that will enable more accurate reporting on virtual services to distinguish how the service was delivered i.e., provided by telephone, via telehealth network or via PHIA compliant virtual care platform. Further details will be provided when available.